OFFICIAL CONTEST RULES, REGULATIONS & PRIVACY POLICY
FROM FACTORY TO YOUR FAMILY GIVEAWAY 2026

NO PURCHASE NECESSARY TO ENTER OR WIN. A PURCHASE WILL NOT IMPROVE YOUR CHANCES OF WINNING. VOID WHERE PROHIBITED.

1. SPONSOR: The From Factory to YOUR Family Giveaway (the "Giveaway") is sponsored by Logan Services, 1200 Industrial Park Dr. Vandalia, OH 45377 ("Sponsor"). Trane is not a sponsor of the Giveaway and is not responsible for its administration or for awarding the prize.

2. ELIGIBILITY: The Giveaway is open only to legal residents of the United States who are 21 years of age or older at the time of entry and who own and live in, as their primary residence, a home located in the State of Ohio within 40 miles of Sponsor's Dayton, Columbus, or Cincinnati locations (the "Service Area").

Not eligible: employees of Sponsor, the Promotional Partner, Trane, and their parent companies, affiliates, and advertising and promotion agencies, and the immediate family members (spouse, parents, children, siblings, and each of their spouses) and household members of each. The Giveaway is subject to all applicable federal, state, and local laws and regulations.

Nominations: An entrant may enter on his or her own behalf or nominate another person (a "Nominee"). A Nominee must meet all eligibility requirements above. If a nomination is selected, the Nominee, not the person who submitted the nomination, will be the Winner, and the person who submitted the nomination will receive no prize.

Recent customers: A homeowner who otherwise meets these requirements and has a heating and cooling system purchased from and installed by Sponsor between December 1 and December 19, 2026 remains eligible. If that person is selected as the Winner, the prize will be awarded as a reimbursement, by check, of the amount paid for that system and its installation, up to $10,000, in place of a new system.

3. ENTRY PERIOD: The Giveaway begins at 12:00 a.m. Eastern Time ("ET") on December 1, 2026 and ends at 11:59 p.m. ET on December 19, 2026 (the "Entry Period"). Entries received after the Entry Period will not be accepted. Sponsor's computer is the official timekeeping device for the Giveaway.

4. HOW TO ENTER: To enter, visit https://www.logan-inc.com/logan-giving/ during the Entry Period, complete the entry form with all required information, and submit a written essay of 500 words or fewer explaining why you, or the person you are nominating, deserve a new heating and cooling system.

- **Limit:** one (1) entry per household. If more than one entry is received from the same household, only the first eligible entry received will be accepted.
- Essays must be the entrant's original work, written in English, and must not contain content that is obscene, defamatory, or infringes the rights of any third party. Sponsor may disqualify any entry that does not comply with these rules.
- Entries made by automated means, scripts, or any method other than the official entry form are void.
- By entering, the entrant confirms that a Nominee has agreed to be nominated and to have his or her information shared with Sponsor.

Sponsor is not responsible for lost, late, delayed, misdirected, incomplete, or unintelligible entries, or for interruptions in internet or online service.

5. JUDGING: All eligible entries will be judged by a panel of Sponsor representatives on or about December 22, 2026 using the following criteria:

- Need for a new heating and cooling system (40%)
- Impact the new system would have on the household (40%)
- Overall clarity and sincerity of the essay (20%)

In the event of a tie, the tied entry with the highest score for "Need" will be selected. The judges' decisions are final and binding in all matters relating to the Giveaway.

6. WINNER NOTIFICATION: The potential Winner will be contacted by phone and/or email by a representative of Sponsor on or about December 22, 2026. The potential Winner must respond within 72 hours of the first contact attempt.

Before receiving the prize, the potential Winner must: (a) present two (2) forms of identification, at least one with a photo; (b) verify homeownership; and (c) sign and return, within seven (7) days of receipt, an Affidavit of Eligibility, Release of Liability, and (where lawful) Publicity Release, along with IRS Form W-9.

If the potential Winner cannot be reached, does not respond in time, is found ineligible, or fails to return the required documents, the prize will be forfeited and an alternate Winner will be selected from the remaining eligible entries, in order of judging score.

7. PRIZE: One (1) Winner will receive one (1) Trane XR Series air conditioner and one (1) Trane single-stage furnace, including standard installation by Sponsor at the Winner's eligible home. Approximate retail value: up to $10,000, depending on the size (BTU requirement) of the system and the labor required.

The prize does **not** include: installation, repair, or replacement of ductwork; indoor air quality products; duct system service; hazardous material removal or abatement (including asbestos); electrical, structural, building, or mechanical modifications; permits or work needed to bring the home into local code compliance; or any other work outside a standard equipment replacement (together, "Excluded Work"). Sponsor will determine the appropriate system size and installation requirements after an in-home assessment. If Excluded Work is required, Sponsor will review the options with the Winner, which may include the Winner paying for the Excluded Work. If the Winner cannot or does not wish to proceed, the prize may be forfeited.

The system and installation are provided by Logan Services, licensed, bonded, and insured in the State of Ohio (License #48313). The equipment is covered by the manufacturer's standard warranty; Sponsor makes no other warranty, express or implied, regarding the prize except as required by law. The prize is non-transferable and may not be redeemed for cash. No substitution is allowed, except that Sponsor may substitute a prize of equal or greater value if a component becomes unavailable. Any difference between the approximate retail value and the actual value of the installed system will not be awarded.

The Winner must schedule installation within 30 days of being notified, with installation completed at a mutually agreeable time. If the Winner does not schedule installation within that time, the prize may be forfeited.

8. TAXES: All federal, state, and local taxes on the prize are the sole responsibility of the Winner. Sponsor will issue an IRS Form 1099 to the Winner for the actual value of the prize awarded. The Winner may wish to consult a tax advisor.

9. ODDS OF WINNING: This is a contest of skill. The Winner will be selected based on the judging criteria above, not by chance. The likelihood of winning depends on the number and quality of eligible entries received.

10. PUBLICITY: Except where prohibited by law, by accepting the prize the Winner agrees to the use of his or her name, city, likeness, and essay by Sponsor for advertising and publicity purposes, in any media, without additional compensation. Sponsor will not publicly share the personal story of any entrant other than the Winner, and will not publicly share the story of a Winner who is a Nominee without the Nominee's consent.

11. GENERAL CONDITIONS: Sponsor reserves the right to disqualify any person who tampers with the entry process or violates these rules, and to cancel, suspend, or modify the Giveaway if fraud, technical failure, or any other cause beyond Sponsor's reasonable control (including acts of God, severe weather, or equipment or supply shortages) affects the administration or fairness of the Giveaway. In that case, Sponsor may award the prize from among the eligible entries received before the cancellation, suspension, or modification.

This Giveaway is in no way sponsored, endorsed, administered by, or associated with Facebook, Instagram, or any other social media platform on which it may be promoted.

12. RELEASE AND LIMITATION OF LIABILITY: To the fullest extent permitted by law, by participating entrants agree to release, discharge, and hold harmless Sponsor, the Promotional Partner, Trane, and each of their parent companies, affiliates, officers, directors, employees, and agents (the "Released Parties") from any claims, losses, or damages arising from participation in the Giveaway or from the acceptance, possession, use, or misuse of the prize.

13. GOVERNING LAW: The Giveaway and these Official Rules are governed by the laws of the State of Ohio. Any dispute arising from the Giveaway will be resolved individually, without resort to any class action, in the state or federal courts located in Ohio.

14. PRIVACY POLICY: Information collected through this Giveaway is owned by Sponsor and will be used to administer the Giveaway and as described in these rules. Sponsor will not sell your information. Sponsor may share it only with service providers who help administer the Giveaway, or as required by law. Sponsor may contact you by email about specials, new products and services, or helpful heating and cooling tips. You may unsubscribe at any time using the link in any email.

15. WINNER'S NAME: To obtain the name of the Winner, send a self-addressed, stamped envelope to Logan Services, Attn: From Factory to YOUR Family Winner, 1200 Industrial Park Dr. Vandalia, OH 45377, to be received by January 31, 2027.